

Are you delivering the service your customers need?

Are you capitalising on every customer interaction?

We are offering you a **FREE** mystery shop of your business followed by a **FREE** report.

We will arrange one of our mystery shopping team to visit your business and 'pretend' to be a real customer, evaluate the service standards, presentation etcetera (to retail industry standards) and then report back to you as the business owner or manager. We will include any recommendations with this report... **ALL FOR FREE!**

All you need to do is say yes. You do that one of three ways, send the **form below** back to us at **PO Box 5233, Launceston 7250**, give us a call on **6344 3747** or send us an email to info@workplus.com.au...

Mystery Shopper – YES please!

Business Name:

Owner/Manager Name:

Address:

Best Time to see great service?

Any particular comments?

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